Building A Roadmap To Winning Teams For Veterans Affairs Supply Chain Management

Document Storage Systems, Inc. (DSS) has been a catalyst for health care innovation since the early 1990's, keeping pace with evolving technologies and providing enterprise cloud solutions to our customers. DSS is committed to assisting the Veterans Health Administration (VHA) in its High Reliability Organization (HRO) journey by meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation processes across VHA.

Our long-standing partnership with the VA has built an in-depth understanding of the unique workflows and complexities that exist within their health care environment. This experience enables DSS to provide Best-in-Class software solutions and Value-Added services to meet the objectives of the Veterans Affairs (VA) and the needs of the Provider, Employee, the Veteran, and their caregivers.

DSS's wholly owned subsidiary, **SBG Technology Solutions, Inc. (SBG)**, delivers large-scale systems through its work with development, security, and operations (DevSecOps), Office of Electronic Health Record Modernization Enterprise Program Management, and agile software development projects currently being executed in various VA Transformation Twenty-One Total Technology-Next Generation (T4NG) Task Orders, such as Claims Processing System Support, and Enterprise Mobility Management.

SBG and **Eleven09, L.L.C.**, a Service-Disabled Veteran-Owned Small Business Information Technology services and solutions provider for both state and federal customers, formed a joint venture, **King Street Technology Partners, L.L.C. (KSTP)**. KSTP provides customers comprehensive and mature IT and engineering professional services through small business set-aside acquisitions. KSTP's core competency is delivering Scaled Agile Framework (SAFe®)-based program and portfolio management. Additionally, KSTP specializes in large-scale Commercial off-the-shelf (COTS) Cloud Integrations.

Core Capabilities

- Subject matter expertise with the current As-Is and To-Be ecosystems - Veterans Health Information Systems and Technology Architecture (VistA) and Cerner Millennium Electronic Health Record Management Integration

- Prime Contractor experience with enterprise and regional projects with the VA Office of Information and Technology (OIT) as sponsor

- Trusted Advisor across multiple VA program offices in VHA and OIT

- Past performance with on-time delivery of contracted solutions and services

- Technical and Engineering expertise – in-depth documented knowledgebase of VistA instances, VistA components, including InterSystems Cache, IRIS, and as a HealthShare Certified Partner

- Solutions Integrator and Engineering Partner of COTS solutions

- Software Development Kits for interoperability supporting Remote Procedure Calls, HL7, RESTful Application Programming Interfaces (APIs), and other connectivity design patterns

- Large-scale COTS Cloud Integrations

- Ability to facilitate sustainment and modernization transformation for Supply Chain Management solutions (see proven solutions below)

- Ability to prototype and pilot innovations against a VistA system

- FedRAMP high cloud environment/certification currently in development

- Continuous Digital Transformation of Solutions – DevSecOps processes to quickly innovate and implement new solutions, improve the Veterans and Employees Experience, for compliance of regulatory requirements and business directives, and improve real-time intelligence across the enterprise

- Human Centered Design and SAFe® development methodologies are in the core of our Software Development Lifecycle processes

Proven Solutions Provider & Integrator

DSS plays an important role in the integration of multiple software products throughout the VA clinical and administrative program offices, including integration services of products to the Cerner Electronic Health Record, within the VA facilities.

Examples:

- Health Information Coding, Billing and Auditing VistA Integration, Revenue, and Reporting seamlessly integrates coding, billing, compliance, accuracy, and workflow solutions for the VHA

- Risk Assessment Instrument/Minimum Data Set cloud-hosted Software as a Service (Saas) solution for VHA's Community Living Care facilities

- Insurance capture and verification software for the VA Medical Centers (VAMC) and VHA Central Business Office

- Logistics and Prosthetics Suite to standardize workflow processes and the normalization of data in VA medical facilities and Community-Based Outpatient Clinics

  - Refactoring of VistA Automated Engineering Management System/Medical Equipment Reporting System (AEMS/MERS) Generic Inventory Packages and the Operations & Maintenance of APIs across each VistA instance

  - Above PAR streamlines the end-to-end workflow processes, enables data clean up, assists efforts towards standardization, and improves reporting requirements for vendor file, item file, expendable (EX) inventory management, non-expendable (NX) equipment management and work orders

  - Advanced Prosthetics Acquisition Tool fully automates the purchasing workflow from start to finish for departments that procure prosthetics, orthotics, and other sensory aids

- Established VistA Assistance Center (VAC) as the central point of contact for incident resolution between the user community and DSS customer service delivery teams

Summary

DSS is a large company with approximately 700 employees. Our knowledge of the VA and its IT ecosystem, and our capabilities along with our stellar past performance, strengthen the team of those Prime Contractors seeking enterprise awards. Our innovation experience is further honed through systematic root cause analysis, working hand in hand with functional users, while continuously evolving with emerging technologies with the common mission of improving care for the Veteran. We look forward to collaborating with your team, while providing the Veterans and their families with solutions worthy of their dedication and sacrifice.