



Federal Health Care Solutions

DSSINC.COM

Supporting the Veterans Affairs in its High Reliability Organization journey

Our mission is to support VA and its medical centers toward improved clinical workflows to meet the needs of clinicians and care staff for overall patient safety and quality care for Veterans. As a longstanding partner to VA, we offer VA stakeholders and end-users several technology solutions and innovations that improve efficiency across multiple clinical domains.

Solutions Provider

Enterprise Solutions for Veterans Health Administration

+ Supply chain management

+ Revenue cycle management

+ Comprehensive dental health record

+ Long-term care management

+ Renal care management

+ Interdisciplinary mental health

+ Medical records management

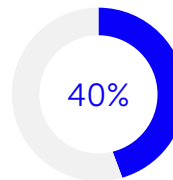
70+

Commercial applications across VHA health and corporate portfolios



Operations & maintenance of class 1 software products

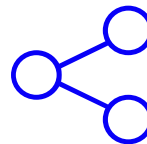
Solutions Integrator



Intellectual property of 40% VistA APIs and document knowledgebase



Solutions integrator for COTS applications with VistA/Computerized Patient Record System (CPRS) and Oracle Cerner



Enterprise interoperability platform and technologies for VistA and Oracle Cerner

Professional Services Contractor

- Program management
- Electronic Health Record modernization and integration
- COTS applications interoperability and development toolkits
- VHA business process and clinical pathway reengineering for COTS applications

[DSS assists VA in meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation across VA enterprise.](#)

Optimization demands standardization

Human-centered design and proven solutions that increase patient access, safety, and outcomes by:



Identifying at-risk patients with real-time data integrated into suicide prevention workflows



Increasing first case on-time starts by 36% with perioperative optimization



Automating medication dispensing to remove opportunity for human error



Reducing median length of hospital stay by two days



Improving patient and employee satisfaction with scheduling, coordinating and closing consults faster



Reducing chemotherapy order time from 45-60 minutes to three minutes



Over the years, DSS has charted a path towards developing new technologies and finding ideal solutions that streamline workflows, reduce care costs, and provide higher quality of care for patients. See how we are a catalyst for high reliability care at FedHealth Forward, an online thought leadership resource for the future of VA health care.

fedhealth
forward



www.dssinc.com/fedhealth-forward

Clinical solutions

Harnessing innovative technologies and Veteran-centric solutions for clinical workflows improvement and care for Veterans

Mental Health and Suicide Prevention

With **Patient Case Manager High Reliability Organization (PCM HRO)**, hospitals leverage real-time data and analytics needed to achieve excellence in VA performance and outcomes measures while protecting high-risk patients.

Order Tracking Management (Radiology, Oncology, Lab, Dermatology, Pharmacy)

Order Tracking Manager (OTM) empowers you and your staff to work smarter together, giving everyone the real-time order and consult data they need, when they need it, to have more time for patients.

Infusion Therapy (Oncology, Gastroenterology, Rheumatology, Endocrinology)

Used by over 40 VA facilities nationwide, **Infusion Therapy Manager (ITM)**, formerly VistA Chemotherapy Manager (VCM), is a web-based decision support tool that manages evidence-based protocols as part of an intuitive workflow for the ordering of infusion therapy across multiple medical specialties. ITM prioritizes patient safety through expertly engineered features and functionality to better support the clinical disciplines involved in the accuracy of ordering and administration of infusion therapy.

Primary Care and Discharge Management

Comprehensive Care Coordination (C3) connects existing resources and provides comprehensive, data-driven insight for Veterans at a higher risk of readmission. With a user-friendly interface, and access to pre- and post-discharge tools, C3 enables care teams to stay proactive and prevent avoidable readmissions.

Perioperative Care; Scheduling w/ Patient-Provider Workflow

A system of engagement to optimize surgical workflows, **LiveData Periop Manager** provides hospitals and surgeons with the tools to better manage, track and improve surgical performance. Designed with feedback from clinicians at leading hospitals across the country, PeriOp Manager has been proven to help clinical teams complete more surgeries per day with the same scheduled staff and resources.

Infection Control and Surveillance

About 59 VAMCs and 1200 hospital systems use **TheraDoc** to aggregate disparate EHR data in real-time for targeted surveillance. **TheraDoc** Improves SAIL metrics for infection rates, readmissions, length of stay, and disease-specific care.

Rx Dispensing Systems

RxTracker is a comprehensive web-based electronic prescribing solution with a modern user interface that gives providers the ability to effectively perform their full clinical workflow for all care settings: inpatient, outpatient, and ambulatory.

Long Term Care

Automates resident care workflow processes for Community Living Centers through VistA-integration and streamlines MDS care plan scheduling and tracking within an externally-hosted environment. **Caribou CLC Suite** offers end-to-end automation of resident care workflows with a wide array of reporting to keep everyone and everything on track.

Dialysis

Leveraging real-time data and automation, **CyberREN** is a complete renal care solution that streamlines and simplifies the coordination and management of renal care and dialysis treatments for Veterans. Chronic Kidney Disease, Hemodialysis, and Transplant and Peritoneal Dialysis modules make it easy for users to prepare reports and trend data efficiently, for a complete patient view, and better outcomes.

Clinical Documentation

Clinical Note Templates Plus (CNT Plus) automates clinical note-taking, and empowers providers to save time and produce accurate, consistent, compliant progress notes. With a library of over 200 templates created and used by VAMC personnel, CNT Plus enhances charting capabilities and integrates fully with CPRS.



SCAN TO ACCESS
MORE PRODUCT
INFORMATION



Dental

Dental Record Manager Plus (DRM Plus) provides VA dental health care facilities with an intuitive, user-friendly Windows interface for VA Dental providers to manage the dental care workflow in the treatment of eligible Veteran patients.

Mental Health

Mental Health Suite (MHS) is a comprehensive solution for managing and documenting the care and treatment of mental health patients.

Patient Engagement

In partnership with DSS, Inc., **GetWellNetwork** is a cross-continuum platform that engages patients and families throughout the patient journey. The bedside TV in the hospital and WEB entertain, educate, and empower patients to be more actively involved in their care. This patient-centered approach enables patients across the continuum for improved satisfaction, quality, and operations.

Medication Management

With DSS' **Prescription Drug Monitoring Program (PDMP)**, you can view a patient's entire prescription report and log notes with one click in CPRS, saving hundreds of hours in the long run. Save time, streamline workflows, all in compliance with VA Directive 1306.

Enterprise-Telephone Triage Nursing

TeleCare Record Manager Plus (TRM Plus) is a HIPAA-compliant, URAC-certified telephone liaison care management solution that provides easy and efficient access to telephone treatment protocols.

Administrative solutions

Providing comprehensive administrative solutions to VA for efficient systems and approach

Consult Tracking

Consult Tracking Manager Plus (CTM Plus) is a web-based, VistA-integrated solution that streamlines workflows, provides easy administrative oversight, and helps ensure patients are called and scheduled on time. With advanced functions designed specifically to improve PACT and Community Care workflows, CTM Plus provides better overall outcomes for everyone across the care continuum.

Medical Records Management

A robust, enterprise-wide software solution, **DocManager** automates the document management process, from scanning, indexing, storing and sending mission-critical information, to generating reports for system audits and workload analytics.

UDI Tracking

Unique Device Identification (UDI) Tracker streamlines and automates the complex processes associated with tracking tissues and implants for surgical cases. Purchasing analytics help to reduce cost and waste, for greater overall accountability. Expired and recalled items are also monitored automatically to keep patients safer.

Scheduling (Enterprise Resource Management and Patient Portals)

ForSite2020 Resource Management System (RMS) is a best of breed COTS, resource based, enterprise scheduling system that ensures no scheduling conflicts with staff, rooms, and/or equipment. The scheduling solution meets VA enterprise needs, business requirements, and interfaces with VistA and other identified systems.

Supply Chain Management



In 2016, DSS was awarded the national contract for Logistics and Prosthetics Suite (L&P), which has realized increased system efficiencies around supply chain management processes. L&P includes **DSS Above PAR** and **DSS Advanced Prosthetics Acquisition Tool (APAT)**.

Revenue Cycle Management



Insurance Capture Buffer (ICB) is a VistA-integrated insurance capture management system designed to improve the data collection and verification of veterans' third-party insurance information.

VistA Integration, Revenue, and Reporting (VIRR) is an end-to-end revenue cycle management solution that helps streamline inpatient reporting, auditing compliance and coding compliance workflows. Formerly known as Encoder Product Suite (EPS).

Medical Records Management and Release Forms



Release of Information Plus (ROI Plus) is a VistA-integrated solution that automates the entire ROI process, from initial request to approval to fulfillment and release.



Integration toolkits

Establishing framework and processes relied on by VA for better interoperability

DSS Integration Framework

HL7 interface engine that allows for bi-directional data exchange. Integration Framework transmits information from VistA to a COTS application based on HL7 events and allows COTS systems to send HL7 data to VistA.

DSS VistA Gateway

This toolkit allows rich client application developers to retrieve data out of VistA and input data into VistA using well documented VistA RPC Broker calls in a variety of packages.

Rx-Framework

Rx-Framework facilitates the fast, secure transmission of patient data to hospital staff, ensuring the right medications are dispensed at the right time.

VistA SOA

VistA Service Oriented Architecture (VSOA) is an enterprise-grade server and application development framework that provides flexible and powerful middle-tier “scaffolding” upon which to build any kind of services-based application.

CIS DataBridge

The **Clinical Information System DataBridge** is responsible for the integration and data flow between VistA and the CIS Anesthesia Record Keepers application. It has helped solve the management of complex clinical information data generated from patients admitted to the OR and ICU.



DIGITAL
VERSION

M24-2281-02



Document Storage Systems, Inc. (DSS) is a catalyst for health care innovation and digital transformation, helping the Department of Veterans Affairs as a solutions provider, solutions integrator, and services contractor. DSS is committed to assisting VA in its High Reliability Organization journey and delivering care quality for Veterans by meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation across VA enterprise.

For more information

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